

BANQUET SERVER – ON CALL (San Mateo/Foster City)

The Crowne Plaza Hotel located in Foster City – San Mateo is a busy 4 star, 350 room hotel with 5 food and beverage outlets and over 16,000 sq. ft. of meeting space and venue for special events and celebrations, whether it's an anniversary, birthday party or family gathering. Our hotel has elegant spaces and beautiful ballrooms to create the perfect ambiance, whether it is traditional, elegant, fun or a style that's your own.

The Banquet Server is the primary guest care provider, greet guests, answers questions, take beverage orders, deliver completed items and ensure guest satisfaction by adhering to our high standards of service and hospitality. The Banquet Server is also responsible for the entire guest experience after seating and up to departure.

The work schedule for this position includes AM & PM shifts on weekdays, weekends and holidays as an ON CALL staff.

SUMMARY OF DUTIES AND RESPONSIBILITIES:

- Deliver a warm and welcoming approach to all guests that creates memorable experiences
- Respond promptly and courteously to any and all guests' requests, questions and concerns
- Checks and assist with setup of tables and banquet room
- Provide efficient service of drinks and food to guests
- Reports to Banquet Captain for instructions on scheduling, setup and plan of action
- Assist with Houseman activities when necessary – setup and breakdown of the event

QUALIFICATIONS:

- Minimum 1 year experience as Banquet Server in a catering business, restaurant or hotel preferred
- Excellent customer service skills
- Able to lift 50 lbs.
- CalFood Handler Certificate or SafeServ Certificate is required

BENEFITS:

- Competitive starting pay
- Vacation, sick and holiday pay
- Matching 401K plan
- Paid 30 minute meal break for full time employee (7.5 hour work schedule, paid for 8 hours)
- Free Lunch or Dinner for shifts over 6 hours
- Hotel room worldwide discount program
- Fun activities i.e. annual employee picnic, holiday parties, employee of the month celebrations, etc.

Apply in person or send resume via link above:

Address: Crowne Plaza Hotel
1221 Chess Drive
Foster City, CA 94404
Contact No.: 650-295-6141